



**202-1215 Henderson Hwy  
WINNIPEG MB R2G 1L8  
Ph: (204) 989-5261 ex 102  
E-mail: [kkocian@rainbowstage.ca](mailto:kkocian@rainbowstage.ca)**

Rainbow Stage is currently hiring seasonal, part-time, Concession Stand positions to start late June 2022. Please forward all resumes to the above e-mail address. Rainbow Stage would like to thank all applicants however only those selected for an interview will be contacted.

**Application Deadline: April 29, 2022**

### **Rainbow Stage Concession Stand Staff**

Concession Stand Staff report to the Concessions Manager. Concession Stand staff is responsible for selling concessions to patrons at Rainbow Stage performances.

#### **Skills**

- Superior customer service and interpersonal skills.
- Strong mathematic skills.
- Ability to develop skills to sell and provide service effectively with a passion for success.
- Ability to work effectively and efficiently when under time pressure.
- Proven multi-tasking ability.
- Creative and resourceful problem solver.
- Ability to work flexible hours and do whatever is necessary to get the job done.
- A minimum of two years customer services/sales experience is an asset but not required.

#### **Overall Duties**

- Receive and accurately fulfill food/drink orders from patrons.
- Total the patrons order and receive the cash payment, issue change where needed.
- Provide professional, knowledgeable, timely and friendly customer service.
- Maintain and project a solid professional sales image.
- Manage time and activities to maximize sales productivity.
- Organize and sort inventory of items, before and after shifts.
- Take ownership of each customer interaction with objective of creating a lifelong affiliation.

Position related duties (positions may rotate each shift)

#### **Lead Cashier**

- Perform opening and closing duties as required
- Count out float to confirm amounts
- Confirm the count of the deposit and hand in to management
- Stock and count areas as assigned by management
- Supervise other positions and help out as needed
- Perform other related duties, tasks and responsibilities as required

#### **Cashier**

- Perform opening and closing duties as required
- Count deposit and hand in to lead cashier
- Take payments from patrons as the complete their purchase
- Keep cash area clean and free of mess and spills
- Stock and count areas as assigned by management
- Perform other related duties, tasks and responsibilities as required

### **Beverage and candy**

- Stock fridges as stock depletes and at the end of shift
- Make coffee as the pots empty
- Serve tea and hot chocolate to patrons as requested
- Stock and count areas as assigned by management
- Keep area clean and free of mess and spills
- Perform other related duties, tasks and responsibilities as required

### **Mini donuts**

- Make donuts to order
- Greet and speak with patrons
- Stock and count areas as assigned by management
- Keep area clean of mess and spills
- Perform other related duties, tasks and responsibilities as required

### **Popcorn**

- Make popcorn
- Box and bucket popcorn as required
- Keep area clean of mess and spills
- Stock and count areas as assigned by management
- Perform other related duties, tasks and responsibilities as required

### **Service**

- Greet patrons as they enter the concessions stand
- Assist with getting items for patrons from the freezer
- Assist with handing out other items as time permits
- Stock and count areas as assigned by management
- Keep area clean of mess and spills
- Perform other related duties, tasks and responsibilities as required

All members of staff are required to assist with the upkeep of the seating areas, the area around the concessions stands, the washrooms, keeping garbage cans, garbage bags and other trash placed in the bins for removal the next day and to keep all other public areas clean and clear as well.

It is required that every employee fill out a time sheet and hand to concessions manager at the end of every shift.

All staff members are responsible for the correct count of stock and deposits that they do.

All duties will be assigned by the concessions manager

### **Requirements**

Rainbow Stage Concession Stand Staff members must all obtain or be willing to obtain their Food Handler Certification for Manitoba.

All prospective employees are required to attend the mandatory training session. Date still to be determined.

Rainbow Stage values diversity in its workforce and invites applications from all qualified candidates. If you require accommodation at any stage of the application process, please do not hesitate to make a request. We thank all applicants for their interest in Rainbow Stage, however only those selected for further consideration will be contacted.

Rainbow Stage is committed to providing a safe and healthy environment for all individuals working with Rainbow Stage. As a result, Rainbow Stage is implementing additional measures to protect us all from contracting and/or spreading Covid-19. **It is Rainbow Stage's requirement that all employees hired to commence employment after November 1, 2021 will be fully vaccinated.**

All prospects are required to read, understand and agree to the Rainbow Stage Covid-19 policies. They can be found and reviewed here: <https://www.rainbowstage.ca/covid-protocols/> under Staff & Volunteers.

Due to the uncertain nature of the Covid-19 pandemic, and no clear end to the pandemic, this Policy will be reviewed by the Board of Rainbow Stage and may be adjusted in the future, in accordance with public health orders and the ongoing evolution of the pandemic. For example, the Board may determine, at a future date, that it is necessary for all onstage and backstage employees to be tested regularly, as well as be fully vaccinated.